

Emerald Luxury Coaches
CEO JOHN WALKER

Emerald

John Walker - Owner and CEO

Cindy Skinner - Sales

Gus Garrison - Service Manager

Plant - Amazing group of builders



Our Platform

- AFFORDABLE -To build an affordable Prevost to give everyone the opportunity to experience a Prevost.
- ♦ EASY TO USE- To make the coach easy to use, using the latest technology and innovative systems.
- ♦ SERVICEABLITY -To make the coach easier to service.
- OUR DESIGN To create a beautiful and elegant coach that you call home and be proud of.



Making It Affordable

- Our vision was to bring a coach to the market that would enable all Class A users to own a Prevost.
- Emerald is providing the platform to make your Prevost lifestyle dreams a reality.
- Our priority is to build a quality coach that is priced well with easy to use state of the art technology.



Making It Affordable

- How we go to market through our dealers.
- Streamlining Emerald engineering:
 - Designing to build easier, quicker, and defect free.
 - Designing more serviceability into coaches.



Making It Affordable

- ♦ Electrical Systems
 - ♦Less wires/wiring in coach.
 - ♦ Engineered electrical systems/schematics .
 - ♦ Redesigned power distribution.
 - **⊘Inverters**.
- ♦ Manufacturing processes (Lean Mfg).



Making It Easy to Use

- Simplified systems that integrate with each other.
- ♦ Streamline full controls.



Making It Easy to Service

- Moving connections (wiring/plumbing) to easier accessible areas.
- Removable panels to get to different areas if need be.
- Water pump and all plumbing accessible.
- Engineered prints/schematics.
- Aligning design and manufacturing through engineering's prints.
- Redesigning electrical systems.
- Service and Manufacturing have open communications.



How We Make It Easy to Service



How We Make It Easy to Service



From a Service aspect:

- Service network throughout the nation.
- ♦24/7 Critical Systems remote monitoring
- **♦24/7 Customer Support Line**



- Any Prevost conversion is welcome at Emerald service center.
- We will continue to work together with our Prevost partners to create the best experience for the Prevost Conversions industry as possible.

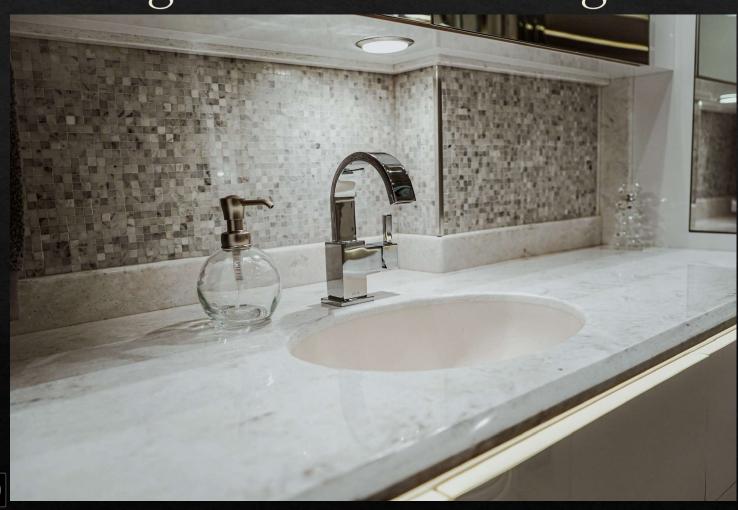


- Over 10 years we worked with customers and manufacturing to get to our current design/look.
- Listening to customers and their experiences to make their coaches more enjoyable.













New Features to Emerald

- ♦ Oasis Hydronic Heating system with continuous, and instant hot water.
- ♦ Streamlined Full DC Control System
- Easy to use Remote control TV operation with optional iPad control
- COMPLETE coach electrical remote monitoring with ability to track trends and usage history.



Emerald Future

- Continue customer first mindset/attitude.
- ♦ Striving for 100% safe coaches with zero defects.
- Building the team with the right people and right attitudes.
- Long term associates sharing their talents and skills to help new associates grow so Emerald can continue grow.
- ♦ Striving to be the best!



Emerald's Mission Statement

To design a luxurious trend setting motor coach utilizing the latest technology and finest materials in the industry which results in a beautiful crafted and easy to operate coach meeting the highest standards and customer expectations in the industry.





Thank You!

